

SLING SUPPLY INTERNATIONAL S.A (Slingsintt) proposes through management that the company carries out the service both nationally and internationally, always giving priority in their offer to the suitability of services carried out and our careful attention.

Achieving a quality service under the **ISO 9001 standard (latest version)** is a policy that has arisen from Management and shared by the whole organization directing these norms to the different activities offered by **Slingsintt**:

UNE-EN-ISO 9001	"Marketing and Mechanical Assembly of Lifting Components"
	"Design, manufacture and homologation of Lifting Components"
	"Revision and Repair of Lifting Components"

Customers who choose us can be sure to find reliability from the first contact to the completion of the contracted services.

The quality policy of our company is to strengthen this reality always improving the service and attention to our customers' needs. The quality management system described in the quality manual and work process files have been developed under their management and has their full support.

Management controls and confirms all these documents and notifies all staff of their obligation to follow all the necessary guidelines from this process to obtain the best guarantee we can offer. At the same time, we invite all staff to participate, through their suggestions to achieve a continuous improvement and a total identification with the quality policy.

Slingsintt with the quality service they offer aims to comply with all the requirements of every customer, which assures long term success for the company. For this purpose, the management, establishes, declares and assumes the following principles:

- During the whole cycle the quality service is the result of planned and systematic prevention actions PREVENTION, DETECTION, CORRECTION and CONTINUOUS IMPROVEMENT.
- The contractual conditions, the requirements and expectations of our customers are the only criteria to establish the quality pattern of our products/services.
- The quality requirements and the contractual conditions must be carried out in an effective way with specifications that will be communicated to suppliers in an appropriate and timely manner.
- Quality is a common job in all areas of the company, each of which assumes that it is the client and supplier of departments and people of the organization.
- Each employer is responsible for quality in their work. The quality manager is responsible for promoting the implementation of the policy and quality objectives and to check this through audits.
- The application of this policy requires the complete integration of the whole team, therefore, management considers MOTIVATION and FORMATION priority actions.
- The definition of specific quality objectives as well as their follow-up.

We always comply and will comply, our work philosophy which is none other than "**Planning, security, processes and continuous improvement**". With all this, it is intended to reduce the costs of risk and not quality in order to achieve the **optimization of the necessary processes** for the fulfilling our service.

Therefore, we can conclude that this policy:

- Is appropriate to the purpose and context of the organization and supports our Strategic direction.
- Provides a framework for the establishment of quality objectives.
- Allows us to the commit to:
 - Comply with the applicable requirements related to our activity
 - Ensure continuous improvement in the quality management system.

General Manager