

**SLING SUPPLY INTERNATIONAL SA** Through it, la Gerenciait states that the company carries out the service at the national and international level, always offering as a priority argument in its offer the suitability of the services provided and its seriousness in the treatment. The achievement of a quality service, respectful of the environment and safety and health at work under **ISO 9001/14001/45001 standards (in its latest version)** is a policy arising from Management and shared by the entire organization, guiding these standards to the different activities that **SLING SUPPLY INTERNATIONAL SA** offers:

Activity	<p>“ Marketing and Mechanical Assembly of Lifting Elements”</p> <p>“Design, manufacturing, and approval of Lifting Elements”</p> <p>“Review and Repair of Lifting Elements”</p>
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By choosing us, clients can be sure of finding a reliable response from the first contact until the total completion of the contracted services.

The integrated management policy of our company is to consolidate this reality by always improving the result of the service and attention to the requirements of our clients. The management system described in the management manual and work process sheets has been developed under your direction and has your full support.

Management controls and confirms all this documentation and notifies all staff of the obligation to follow all guidelines derived from this process to achieve the greatest quality guarantee that we can offer. Likewise, it invites all staff to participate, through their suggestions, to achieve continuous improvement and total identification with the management policy.

**SLING SUPPLY INTERNATIONAL SA** . Its objectives are:

- The quality of the service it offers meets the requirements of each client, which ensures the long-term success of the company.
- Respect for the environment through the company's environmental management.
- The safety and health of its workers .

To this end la Gerencia, it establishes, **declares and assumes the following principles:**

- Service quality is the result of planned and systematic actions of PREVENTION, DETECTION, CORRECTION and CONTINUOUS IMPROVEMENT throughout the cycle.
- Contractual demands, customer requirements and expectations are the only criteria to establish the standard for the quality of our products/services.
- Quality requirements and contractual demands must be effectively executed in specifications that will be communicated to suppliers in a complete and timely manner.
- Quality is a common work of all areas of the company, each of them assumes that it is the client and supplier of departments and people of the organization.
- Each employee is responsible for the quality of their work. The person responsible for quality is responsible for promoting the implementation of the quality policy and objectives, and for verifying their execution through audits.
- The application of this policy requires the integration of the entire human team of the company, therefore, management considers MOTIVATION AND TRAINING actions as priorities.
- Define specific and quantifiable objectives, as well as their monitoring.

We always comply and will comply with our work philosophy which is none other than, **“get things done right the first time ”** and if not, **“know the causes”** of the error. With all this, the aim is to reduce risk and non-quality costs in order to optimize **the processes** necessary to fulfill our service.

This policy is appropriate to the purpose and context of the organization and supports our Strategic direction, and provides a framework of reference for establishing quality, environmental and workplace safety objectives, which allows us to **acquire the commitment** to:

- **comply with the applicable requirements** , legal and other requirements related to our activity, environmental and safety at work that we subscribe to.
- **environmental protection** , including pollution prevention, and other specific commitments relevant to the context of the organization such as:
  - Correct waste management
  - External noise control
- provide **safe and healthy working conditions** for the prevention of work-related injuries and ill health and always appropriate to the purpose, size and context of our organization and the specific nature of our OSH risks and our OSH opportunities
- eliminate hazards and **reduce OSH risks**
- consultation **and participation** of workers, and workers' representatives.
- **Continuous improvement** of the quality, environmental, safety and health management system to improve quality, environmental and safety performance.